

Questions Look alike the exam

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Q- Orthopedic surgeon was going to do wrong site surgery, he told the CMO, the CMO say the problem was because (any thing) a healthcare professional first to recommend:-

- This considered a sentinel event needs a intensive analysis
- When we call about rapid predication of the cause like previous situation, it is considered a bias called (Hindsight Bias)
- Regarding safety there is a high safety culture

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Q- Morbidity and mortality committees and conference topics

- Must include a complication or adverse event or include a mortality
- Any normal scenario not included like admission, normal delivery

Mock 240- Which of the following topics are discussed at a morbidity and mortality conference?

- A. healthcare-acquired infections and perioperative mortality
- B. planned readmissions and newborn mortality rates
- C. Cesarean section rates and number of physicians
- D. inpatient mortality and admissions

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Q- When you develop a plan (or a program) for quality (or safety or risk management) you first should?

- Take care to take leadership commitment
- Take care to make sure that the program align with (strategic goal, vision, strategy, scope of service, mission, organizational goals .. etc)

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In developing a meeting agenda, the most important item to be considered in each topic is (potential outcome)

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Brainstorming for collecting large number of ideas.
Affinity Diagram for organization large number of ideas.
Multivoting for prioritization.

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Complication & Comorbidities

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Q- CEO does not want certification but other leadership staff want to gain a certification. He hires consultant that worked for 3 months but he can not achieve the required targets.

A/Consultant does not have the credentials for the project.

B/Consultant failed to generate consensus between the leadership.

C/Consultant doesn't have a clear objective.

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Deviation for pathway is considered a variance, the goal form pathway is to minimize variation

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Deemed status

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Meaningful use

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Organizations

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Crew resource management

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Consumer Assessment for Healthcare Providers and System (CAHPS)

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In patient safety Medication errors is regarded as?

A- Malpractice

B- Normal

C- Negligence

D- Sentinel events

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An emergency department's quality improvement report for the first quarter of the year showed the following:

	January	February	March
Total patients treated	1000	1100	1350
Treated and admitted	100	100	150
Treated and discharged	900	1000	1200
Charts reviewed for quality	1000	1100	1350
Misinterpreted x-rays	20	10	8
Problems associated with history and physical	10	6	4
Problems associated with treatment	4	4	19

In which of the following areas should the healthcare quality professional initiate further process analysis? And which tool can be used for data display?

A- Problems associated with treatment, flow chart.

B. Misinterpreted x-rays; control chart.

C. Problems associated with treatment; Pareto chart.

D. Misinterpreted x-rays; run chart

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The following table present LOS in one hospital for 2 years.

Month /year	Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec
1 st year	8	6	10	11	7	5	7	9	8	10	12	5
2 nd year	2	4	5	6	6	8	3	7	5	6	8	2

What you can conclude and which tool you will use to display the data over the last two years

- A- LOS in second year increase and can be displayed by Pareto
- B- LOS in second year decrease and can be displayed by control chart
- C- LOS in second year decrease and can be displayed by Pareto
- D- LOS in second year increase and van be displayed by Control chart

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Q- When manager ables to absorb the sudden problem and faces the situation calmly with staff and help them to overcome the stress they are in, and return the organization to original status, this is related to:

- A. Crisis preparedness
- B. Autocratic manager
- C. Resilience
- D. Utilization management

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Confidentiality is by take any step to limit accessibility

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Deploying a CQI team would be first approach in addressing which

- A-Several patient complained their call lights not answered during night shifts
- B-Several physicians don't allocate enough time for procedures which booking surgical cases
- C-Finance billing improvement system in outpatient clinics
- D-Results of preadmission testing for inpatient survey are unavailable 35% of time causing delays

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Medication error in facility

A_ 50%

B- 40%

C-30%

D -80%

to make interpretation of data we must know

- 1.Numerator and denominator
- 2.Mode of error
- 3.Day of errors
4. Staff ratio

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The hospital leader decided to use technology in outpatient clinic in order to improve patient safety.

Which of the following can reflect it:

- A. Decrease / less oral communication, more on electronic
- B. The staff unable to process to next unless double checks done by other staff using their login
- C. Decrease incident reported within the system
- D. Increase work around recorded using Barcode